



# Applying the Corporate Identity to the Web



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## Why have a Web Corporate Identity?

Four reasons why we should:

1. **Competitive Market Place,**
2. **Complex Target Audience,**
3. **Usability and**
4. **Maintenance**

Applying the Corporate Identity to the Web using best practice will benefit the department, the institution and the individual site user.

### 1. **Competitive Market Place**

The vast majority of UK HEIs have moved to a significant corporate branding on their Web sites over the past few years. The quality of the branding varies significantly but it provides a clear opportunity to establish a strong profile in an increasingly competitive market place. The need to harness the strengths of all departments under a corporate umbrella is reinforced by research which shows that the second most important factor influencing undergraduate student choice of University is the overall image of the University, the most important factor is the suitability of the course.<sup>1</sup> Providing visual consistency across the University and department pages will contribute to the overall image of the University – the sum of the parts being greater than the whole.

### 2. **Complex Target Audience**

The Web pages have internal and external audiences who will be using the University Web site to support a range of purposes. These needs may necessitate visiting a number of Web pages across the site. In addition their requirements may change as they progress through the range of service/activities provided by the University. For example a sixth form student is a potential undergraduate, could be a potential postgraduate, may become interested in professional development opportunities. Creating a visual identity for the Web site will enable various audience groups to identify with the full portfolio of the University.

### 3. **Usability**

Placing the name and logo on every page is given as the first of ten ways to “increase the usability of virtually all sites” by Jakob Nielson the usability and hypertext Guru.<sup>2</sup> It provides a coherent framework for the user to navigate comfortably through the site and clearly demarcates the University’s area of Web activity. Moreover it maintains the source of the material when it is printed from the Web page.

### 4. **Maintenance**

Consistency will significantly reduce the problems of maintaining the Web pages for departments in the future. Departmental Web Maintainers will be aware of their custodial role in building the departmental online environment. There is an increasing move away from users’ having the responsibility for the design of Web sites towards content maintenance.

<sup>1</sup> Institute for Employment Study, “Making the Right Choice”, March 1999

<sup>2</sup> Jakob Nielson, '10 Good Deeds in Web Design', October 3 1999, <http://www.useit.com/alertbox/991003.html>

## What is the Web Corporate Identity?

The Web Corporate Identity seeks to achieve a degree of consistency across all Web pages whilst enabling department/section individuality. Whilst the visitor should always be aware that they are accessing the University of Leicester's Web site the design must assist their navigation within that site enabling them to differentiate between the University, department and individual pages.

The Web Corporate Identity is therefore based upon three simple features:

- University Logo
- Header Bar
- University Navigation Bar

How and when these features are used is determined by the type of information provided – corporate, department, resources, individual.

The *University logo* allows the visitor to be aware of the corporate identity across the whole site and a *University navigation bar* makes it easy to negotiate a route across the site.

The *header bar* is featured on the top level pages of the University Web site, although departments/sections may also choose to use it, and contains the *University logo*.

In addition the Web Corporate Identity maintains the distinctions outlined in the Internet Code of Practice<sup>3</sup> between Departmental and Individual directories and files. The *University navigation bar* separates the main page content from the page management information required by the Internet Code of Practice. The bar contains a suite of navigation links available from a central store.

For the purpose of applying the Corporate Identity the Web site has been divided into three sections (University, department and individual) and seven levels that reflect the type and source of information carried.

### Section A:

The University pages will create a distinctive identity for the site, utilising the *University logo*, *header bar* and *University navigation bar* in a set format.

### Section B:

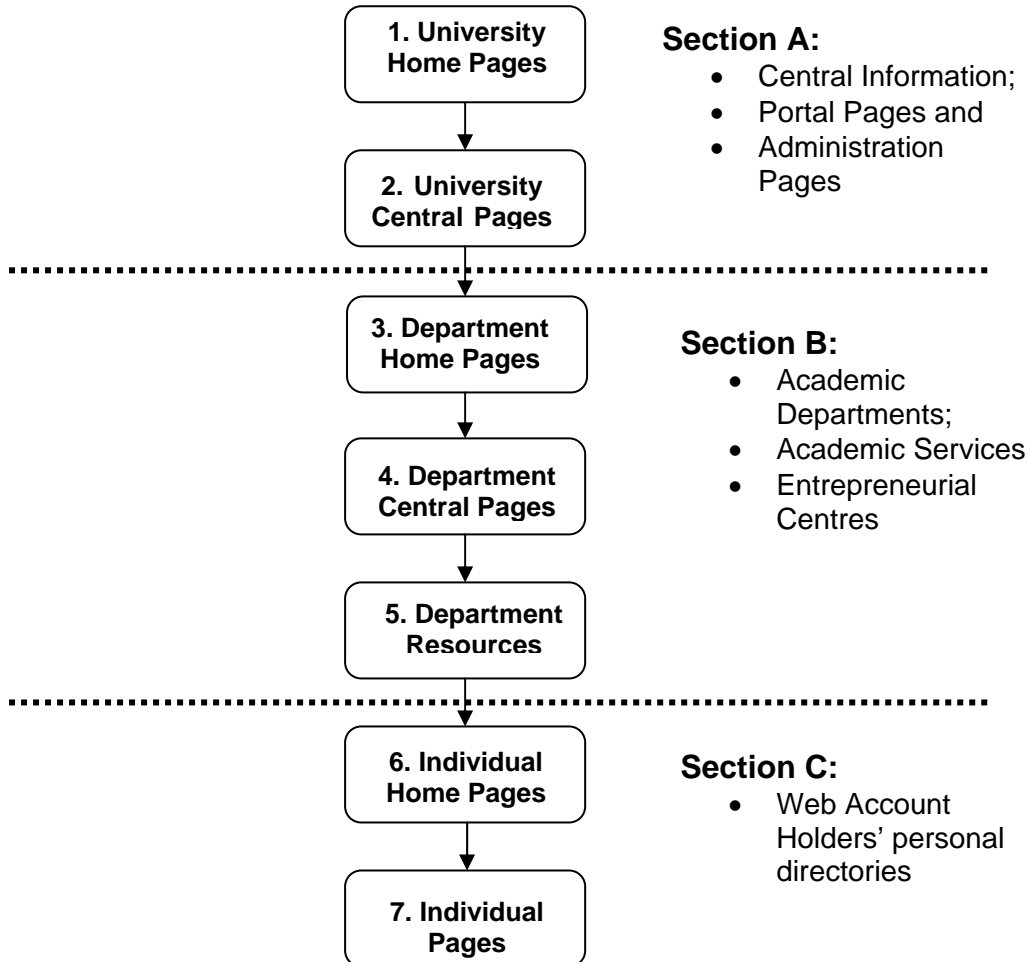
The department pages will feature the *University logo* in the top left hand corner and will carry the *University navigation bar*.

### Section C:

The individual pages will carry the *University navigation bar*.

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<sup>3</sup> <http://www.le.ac.uk/regulations/computing/codecode.html>



## The University Logo

The *University logo* is provided in a range of colours and should be present on every corporate Web page. No images or text should impinge on the *University logo* inline with the printed logo guidelines. The size of the Web logo is: 183 x 50 pixels

A list of the University Logos which are held centrally and can be accessed from:

<http://www.le.ac.uk/corporateid/new/logos/>

Additional versions can be produce on request to the Web Design Team.

The *University logo* should always be linked back to the main University Home page using the “<http://www.le.ac.uk/>” convention with the image border attribute turned off. In addition [The University of Leicester] should be used for the alternative text value.

## The University Navigation Bar

For the *University navigation bar* on ‘portal’<sup>4</sup> pages, which exist outside the departmental structure, the minimum requirement for links will be:

- University Home `<a href="http://www.le.ac.uk/">`
- University Index A-Z `<a href="http://www.le.ac.uk/portals/indexaz.html">`
- University Search `<a href="http://www.le.ac.uk/portals/searchsite.html">`
- Help `<a href="http://www.le.ac.uk/portals/help.html">`

As in the following example:



Within the departmental structure a departmental/section home link button will also be required. The *University navigation bar* uses a Cascading Style Sheet driven text bar and may use a colour scheme that reflects the departmental/section image. The sequencing of these links must be consistent so the order is as follows:

<sup>4</sup> ‘portal’ is used for pages which provide links through to site content.

<b>University Home</b>	[Section Home]	[additional links]	<b>IndexA-Z</b>	<b>Search</b>	<b>Help</b>
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For example:



Centre for Educational Leadership and Management  
The University of Leicester, 162-166 Upper New walk, Leicester LE1 7QA  
T: +44 (0)116 229 7500 E: celm@le.ac.uk

UNIVERSITY HOME   CELM HOME   UNIVERSITY INDEX A-Z   UNIVERSITY SEARCH   UNIVERSITY HELP

UPDATED: 1st July 2005   WEB MAINTAINER

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## University Home Pages


The University Web server supports two “Home Pages”: an Internal and an External. The design of the University’s external Home Page is under constant review and is redesigned approximately every two years. Note that the External Home page is designed to display within a single screen shot. A *header bar* is used to bind the *University logo* with a graphic device which reinforces the page context. The main navigational menu is placed at the top of the page. The international telephone and fax numbers and held in a side bar.

The Internal Home page is an electronic Bulletin (eBulletin) and is produced via a Content Management System. This Home Page shows news items and information relevant to all members of the University and has a Quick Link feature down the left-hand side for access to specific services.

Examples of the current External and Internal Home Pages are as follows:

### External home page:





University of Leicester

[Remote Access to . . .](#)
[Maps](#)
[Search](#)

GO

Welcome to the University of Leicester: the top ranking UK university teaching full-time, part-time and distance learning students. Our world class research stretches across five faculties - DNA genetic fingerprinting was discovered here.



[view all images](#)

The University

Prospective Students

Research & Business

Visitors


Graduates/Alumni

International Office


Event Organisers

City & County

### Focus On . . .



**Students Place Leicester in First Position**  
First ever National Student Survey places Leicester joint first among universities teaching full-time students



**Shortlisted for HE Institution of the Year 2005**  
The University of Leicester has today been shortlisted for the award of "Higher Education Institution of the Year 2005" in an inaugural national competition organised by the Times Higher Education Supplement.

Latest News . . .

**University of Leicester in Final Four Shortlist For 'Higher Education Institution of the Year'**

The University of Leicester has been shortlisted for the award of "Higher Education Institution of the Year 2005" in an inaugural national competition organised by the Times Higher Education Supplement.

Leicester is one of four institutions in the shortlist for the award, sponsored by Hobsons, the result of which will be announced at a gala dinner on Wednesday 23 November in London.

[View All Latest Articles](#)

### Useful Links:

- [Search](#)
- [Index A-Z](#)
- [Enquiries](#)
- [Academic Departments](#)
- [Current Staff & Students](#)
- [Press & Media](#)

#### Undergraduate Prospectus:

- [Printed | Online](#)
- [Open Days](#)

#### Postgraduate Prospectus:


- [Printed | Online](#)
- [Open Days](#)

#### Contact Us:

University of Leicester  
University Road  
Leicester  
LE1 7RH  
T: 0116 252 2522  
F: 0116 252 2200

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Internal home page:


University of  
Leicester

<p>TEXT VERSION   EXTERNAL HOME PAGE</p> <p><b>FIND IT . . .</b></p> <p>INDEX A-Z</p> <p>TELEPHONE DIRECTORY</p> <p>EMAIL DIRECTORY</p> <p>ACADEMIC DEPARTMENTS</p> <p>SERVICES &amp; FACILITIES</p> <p>LIBRARY</p> <p>BLACKBOARD</p> <p>LEXICAN</p> <p>INTERNET SEARCH</p> <p>HELP</p> <p><b>CWIS QUICK SEARCH:</b></p> <input style="width: 100%;" type="text" value="enter keywords"/> <input type="button" value="GO"/> <p><b>ADVANCED SEARCH</b></p> <p><b>RESOURCES . . .</b></p> <p><b>FOR STAFF &gt;&gt;&gt;</b> Information on Rules and Regulations, Institutional Direction and Learning and Teaching including Blackboard.</p> <p><b>FOR STUDENTS &gt;&gt;&gt;</b> Study Support, Personal and Career Development information, Help with problems, Fun stuff, What's open when?, Maps &amp; Directions, Forms and Information.</p>	<p><b>eBulletin</b></p> <p style="text-align: right; font-size: small;">ACCESSIBILITY STATEMENT</p> <hr style="border: 1px dashed white;"/> <p><b>HEADLINES</b></p> <p><a href="#">→ latest articles</a></p> <p><b>New Chancellor of the University of Leicester Announced - 21/10/05</b></p> <p>Sir Peter Williams, honorary graduate of the University, is elected as fifth Chancellor of the University</p>  <p style="font-size: small;">Sir Peter Williams <a href="#">full story &gt;&gt;</a></p> <p><b>Royal Astronomical Society Call for a Change in British Space Policy - 24/10/05</b></p> <p>Could Britain soon be sending people to the moon? According to the Royal Astronomical Society, this would be the best way to further our knowledge</p> <p><b>Points of View: Climate Change - 20/10/05</b></p> <p>Members of the University are invited to submit points of view on matters of topical interest: <a href="mailto:pressoffice@le.ac.uk">pressoffice@le.ac.uk</a></p> <hr style="border: 1px dashed white;"/> <p><b>EVENTS</b></p> <p><a href="#">→ all events</a></p> <p><b>Alternatives to Capitalism - 26/10/05</b></p> <p>Wednesday 26th October, Ken Edwards Lecture Theatre 1, 5:30pm</p> <p><b>Finding Meaning Beyond Slogans - Christian Challenges in a Globalised World - 27/10/05</b></p> <p>Conference, October 27-28, Launde Abbey</p>  <p style="font-size: small;">Alternative Landscapes Exhibition at the Richard Attenborough Centre <a href="#">full story &gt;&gt;</a></p> <p><b>Warning Over New 'Dark Age of Authoritarianism' - 08/11/05</b></p> <p>Inaugural lecture-Nov 8- University of Leicester</p>	<p><b>NOTICE BOARD</b></p> <p>LAST UPDATED: 10/10/05</p> <p><b>PAY AWARD AND REVISED SALARY SCALE ANNOUNCED</b></p> <p><b>UNIVERSITY CALENDAR 2005-6</b></p> <p><b>NIGHT LINE 0116 223 1230</b></p> <p><b>UNIVERSITY IN THE MEDIA</b></p> <hr style="border: 1px solid white;"/> <p><b>ARCHIVE</b></p> <p><b>BULLETIN BOARD</b></p> <p><b>EVENTS</b></p> <p><b>FEATURES</b></p> <p><b>JOB VACANCIES</b></p> <p><b>NEWS</b></p> <p><b>PEOPLE</b></p> <p><b>PUBLICATIONS</b></p> <p><b>STUDENT NEWS</b></p> <p><b>STUDENTS' UNION NEWS</b></p> <p><b>+ SUBMIT AN ARTICLE</b></p> <hr style="border: 1px solid white;"/> <p><b>eBULLETIN QUICK SEARCH:</b></p> <input style="width: 100%;" type="text" value="enter keywords"/> <input type="button" value="GO"/> <p><b>ADVANCED SEARCH</b></p>
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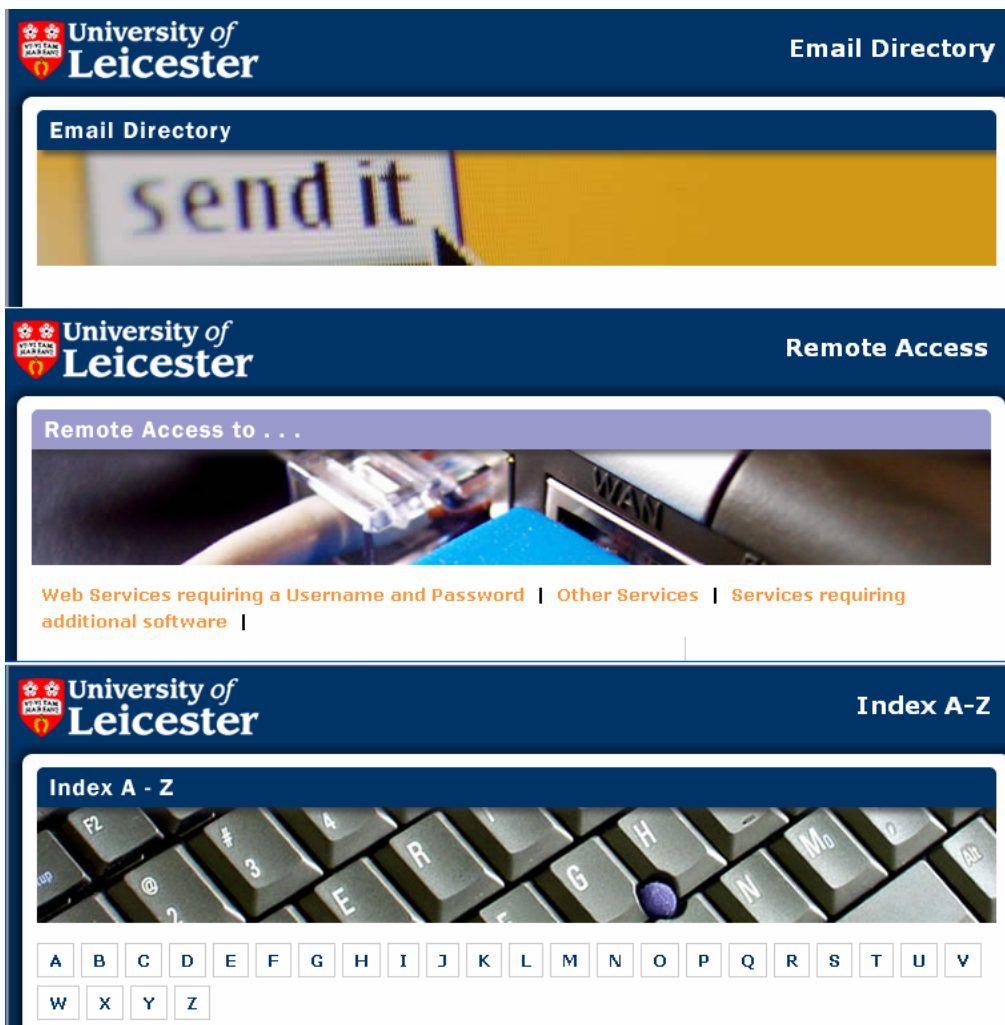
## University Level Pages

At this level the *University logo* is shown on a coloured background to reflect the image of the department/section. It is linked to the University home page. A stylised icon is used on the right hand side to emphasise the page theme. The heading in the centre uses the <H1> tag so that the text can be used and weighted correctly by search engines.

The *University navigation bar* is shown with a minimum of 4 button links as outlined in the Web Corporate Identity section.

<http://www.le.ac.uk/corporateid/new/templates/>

The following are examples of some core ‘portal’<sup>5</sup> pages:



<sup>5</sup> ‘portal’ is used for pages which provide links through to site content.

This style will be used for central University pages.

## Department Home Page

At this level the *University logo* is placed in the top left corner of the page. It is linked to the University home page. A visual device may be used on the right hand side to emphasise the page theme or a secondary logo as a background. The department name should be labelled with the <H1> tag so that the text can be used and weighted correctly by search engines. This does not prevent use of additional attributes to alter the style of the heading<sup>6</sup>.

The *University navigation bar* is with a minimum of 4 button links as outlined in the Web Corporate Identity section. A separate departmental navigational schema can be used in addition to the University schema.

<http://www.le.ac.uk/corporateid/new/templates/>



The screenshot shows the CELM website header with the University of Leicester logo and the text 'Centre for Educational Leadership and Management'. The navigation bar includes links for 'CELM Home', 'CELM Courses', 'Information', 'Staff', 'Research', and 'Resources'. A search box is present with the text 'enter keywords' and a 'Go' button. The main content area features a 'Latest News' section with a photo of a building and the text 'New accommodation for Centre for Educational Leadership and Management (CELM)'. The main heading is 'An international centre for educational leadership and management', followed by a paragraph describing the centre's mission and activities. A 'Research' section is partially visible at the bottom.

<sup>6</sup> Examples are available in the 'Helpful Hints' documentation, <http://www.le.uk/cc/lts/web/design/>



### ***Where Can I put a Departmental or Section Logo?***

An icon which has been designed to represent the Department or Section independently from its title, is effectively a sub-brand, and can be placed anywhere on the Web page but it must be above the navigation bar and must not impinge on the University logo. It should be smaller than the *University logo* used on that page.

A typographical treatment<sup>7</sup> of the Departmental or Section name is not viewed as a departmental logo and may be placed anywhere in the document providing that it is smaller than the *University logo*.

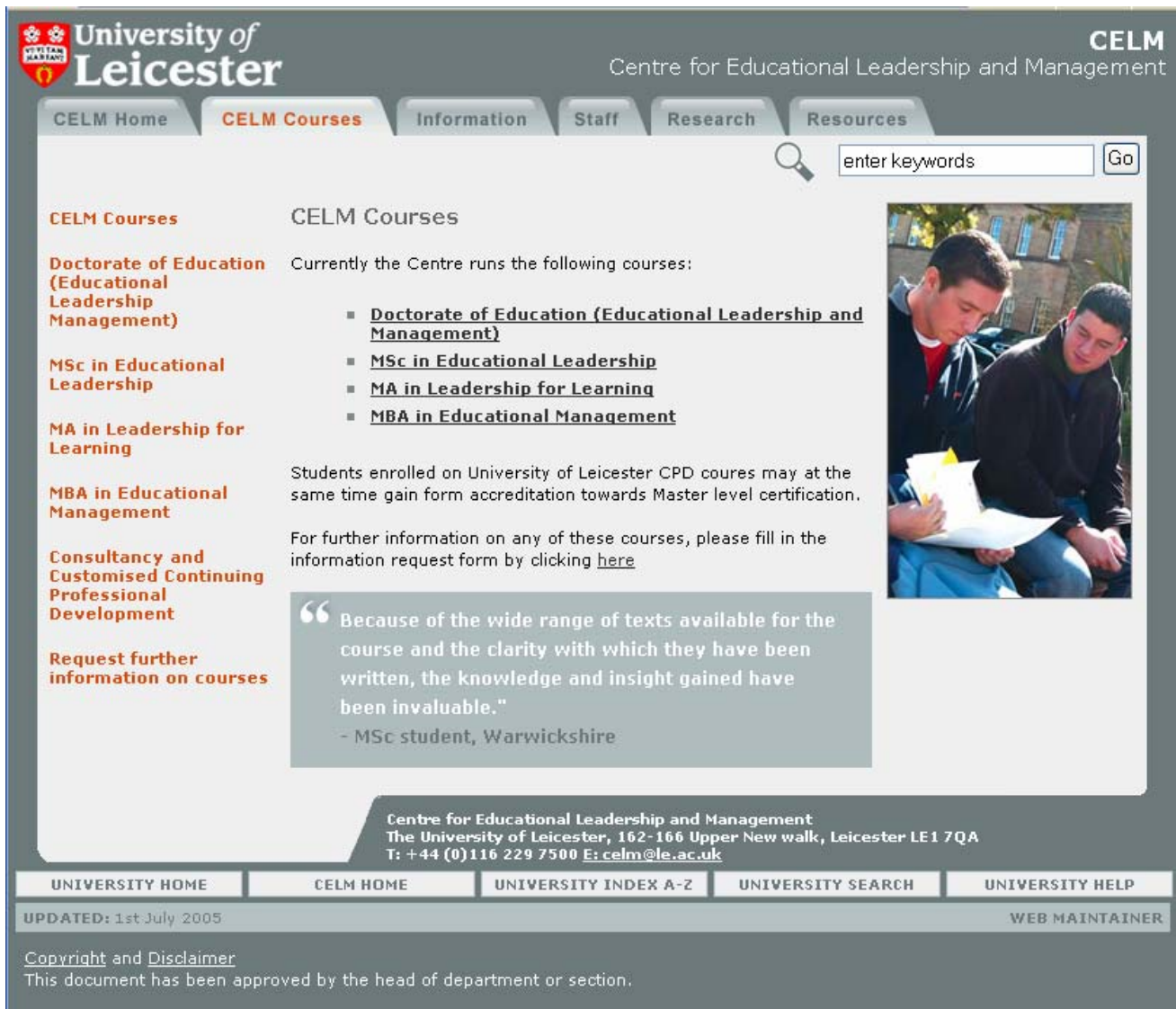
### **Department Central Pages**

At this level the *University logo* is placed in the top left corner of the page. It is linked to the University home page. A visual device may be used on the right hand side to emphasise the page theme. The appropriate heading which describes the page content should use the <H1> tag so that the text can be used and weighted correctly by search engines. This does not prevent use of additional attributes to alter the style of the heading.

The *University navigation bar* with a minimum of 5 button links as outlined in the Web Corporate Identity section. A separate departmental navigational schema can be used in addition to the University schema.

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<sup>7</sup> A 'typographical treatment' just uses a typeface format for the whole text of a department or section name. It can be used in any layout and position. A format and style of an abbreviated department/section name creates a visual identity rather than simply conveying information and is not considered a 'typographical treatment'.



The screenshot shows the CELM (Centre for Educational Leadership and Management) website. The header includes the University of Leicester logo and name, and the CELM name and full name. A navigation menu contains links for CELM Home, CELM Courses, Information, Staff, Research, and Resources. A search bar is located in the top right. The main content area is titled 'CELM Courses' and lists several programs: Doctorate of Education (Educational Leadership and Management), MSc in Educational Leadership, MA in Leadership for Learning, and MBA in Educational Management. A testimonial from an MSc student is featured in a grey box. The footer contains contact information for CELM and navigation links for the university's main site.

**University of Leicester** CELM  
Centre for Educational Leadership and Management

CELM Home CELM Courses Information Staff Research Resources

enter keywords

**CELM Courses** CELM Courses

Currently the Centre runs the following courses:

- **Doctorate of Education (Educational Leadership and Management)**
- **MSc in Educational Leadership**
- **MA in Leadership for Learning**
- **MBA in Educational Management**

Students enrolled on University of Leicester CPD courses may at the same time gain form accreditation towards Master level certification.

For further information on any of these courses, please fill in the information request form by clicking [here](#)

“ Because of the wide range of texts available for the course and the clarity with which they have been written, the knowledge and insight gained have been invaluable.”  
- MSc student, Warwickshire

Centre for Educational Leadership and Management  
The University of Leicester, 162-166 Upper New walk, Leicester LE1 7QA  
T: +44 (0)116 229 7500 E: [celm@le.ac.uk](mailto:celm@le.ac.uk)

UNIVERSITY HOME CELM HOME UNIVERSITY INDEX A-Z UNIVERSITY SEARCH UNIVERSITY HELP

UPDATED: 1st July 2005 WEB MAINTAINER

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## Departmental Resources

At this level the *University logo* is placed in the top left corner of the page. It is linked to the University home page. A visual device may be used on the right hand side to emphasise the page theme. The appropriate heading which describes the page content should use the <H1> tag so that the text can be used and weighted correctly by search engines. This does not prevent use of additional attributes to alter the style of the heading.

The *University navigation bar* with a minimum of 5 button links as outlined in the Web Corporate Identity section. A separate departmental navigational schema can be used in addition to the University schema.

## Individual Web Account Holder's Web Page

The *University logo* is not to be used on individual Web account holder's personal home page. Departments may like to provide a departmental bar to be used at this level as shown below. Remember that headings should use the <H1> tag so that the text can be used and weighted correctly by search engines. This does not prevent use of additional attributes to alter the style of the heading.

The *University navigation bar* with a minimum of 5 button links as outlined in the Web Corporate Identity section. A separate departmental navigational schema can be used in addition to the University schema.

The content of this page tends to be biographical.

<http://www.le.ac.uk/corporateid/new/templates/>

## Framed Pages

Modern Web site designs should not use frames for reasons of accessibility.

## Are there any Exceptions to the Web Corporate Identity?

There are specified circumstances where it is not appropriate to apply the Web Corporate Identity.

Currently the agreed exceptions cover:

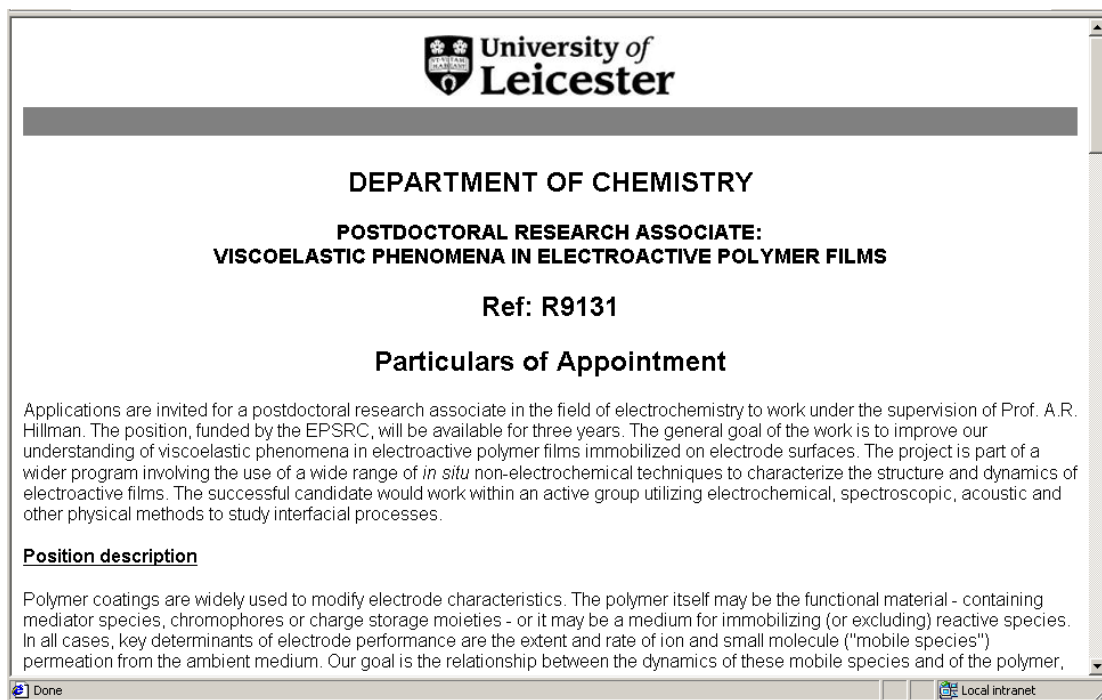
- Migration of printed material
- Joint Venture/ Partnership sites
- Hosted pages
- Mirrored sites

For further clarification please contact Richard Taylor on 0116-252-2850, email rst8@le.ac.uk.

## Migration of Printed Material

Printed material can be migrated into the University Web site in its original form. University produced material will already conform with the corporate identity guidelines for printed publications and will therefore be adequately branded (see example below). It is not appropriate to apply the *University logo* to third party material. Where relevant, it may be useful to include the *University navigational bar*.

<http://www.le.ac.uk/personnel/jobs/>  
<http://www.le.ac.uk/bulletin/>



## Joint Venture/ Partnership Sites

(e.g. Leicester Warwick Medical School) and Multiple Venture Sites (e.g. National Space Science Centre)

The *University logo* must be incorporated in line with the guidelines covering use of logo (please refer to the Corporate Identity Manual Section 1, <http://www.le.ac.uk/marketing/identity/pdf/logonew.pdf>) but its location and size will be determined by an agreed web design for the joint initiative. It is envisaged that all joint venture activity will require a new identity that reflects the equal positions of the funding partners.

<http://www.lwms.ac.uk/>





## Leicester Warwick Medical Schools



### Welcome to the Leicester Warwick Medical Schools

#### MBChB Course

- For A-Level Students
- For Biological Sciences Graduates
- For Health Science Graduates

#### Courses offered:

- At Leicester
- At Warwick

#### Contact

- A-Level Students
- Biological Sciences Graduates
- Health Science Graduates

#### LWMS newsletter

open days

e-resources

text only

The Leicester Warwick Medical Schools are the result of an exciting new partnership between two of the UK's foremost universities. We offer a five year MB ChB curriculum, primarily for school-leavers and two innovative programmes which allow graduates of the Biological Sciences and the Health Sciences to follow four year courses for the same qualification.

Our aim is to prepare new doctors to meet the challenges of health care in the 21st century. You will be prepared both to practise after graduation, and to continue to develop as a doctor throughout your life.



### Hosted Pages

Hosted pages should follow the model of the Individual level pages and not use the *University logo*. A link "Hosted by University of Leicester" should be added at the bottom of the home page linking to <http://www.le.ac.uk/>.

### Where Can I get Help or Advice?

For help and advice on technical and design aspects please contact the Web Team (0116-252-2602/5132, email [webteam@le.ac.uk](mailto:webteam@le.ac.uk))

For further information or clarification on the Web Corporate Identity please contact Richard Taylor, Marketing Director (0116-252-2850, email rst8@le.ac.uk) or refer to the Marketing Website.

<http://www.le.ac.uk/marketing/>

**Helpful Hints (incorporating best practice) for Web design and construction:**

<http://www.le.ac.uk/webcentre/>

### Summary of Web Corporate Identity Elements Used at each level

Level	Style	Logo	Navigation Bar	Example Templates
1	UniversityHome	University logo within Header Bar	Footer Bar containing University contact details	<a href="http://www.le.ac.uk/corporateid/new/templates/">http://www.le.ac.uk/corporateid/new/templates/</a>
2	University	University logo within Header Bar	Footer Bar containing minimum	
3	DepartmentHome	University logo top left corner	4 link buttons:	
4	Department		1. <b>University Home</b>	
5	DepartmentResource	University logo top left corner	2. <b>IndexA-Z</b>	
6	Individual	No Logo	3. <b>Search</b>	
7			4. <b>Help</b>	
			<b>Section Home</b> will be necessary for pages within departmental structure.	

### Summary of Web Corporate Identity Exceptions

Type	Style	Logo	Navigation Bar
<b>host</b>	Host	No Logo	Bar optional. Host link
<b>joint</b>	JointVenture	As Agreed	As Agreed
<b>printed</b>	PrintedMaterial	As Found	Bar if appropriate